

To place an order, please fill out and mail the order form to:

**Voice of Evangelism
P.O. Box 3595
Cleveland, TN 37320**

Payment Information

- * Make checks/money orders payable to *Voice of Evangelism*.
- * You may also place a credit card order by calling (423) 478-3456 or fax (423) 478-1392.
- * Phone and fax orders must be pre-paid with a valid credit or debit card number.
- * Include correct item numbers and titles when ordering.

For customer service inquiries, please call us at (423) 478-3456, or email voe@voe.org.
Payment accepted in U.S. dollars only – please do not send cash in foreign currency!

Warranty Information

All sales are final, but there is a 30-day guarantee against defective audio and video tapes.
For defective video tapes: If your video is defective, first adjust the tracking on your VCR.
If this does not help, you may contact our video supplier, Wholesale Tape and Supply, at (800) 251-7228 or e-mail them at customerservice@wts-tape.com for a free video replacement.
Please tell them the name of the video and the problem.

For any other defective products: Contact the office to arrange a return or exchange.

Shipping Information

Domestic orders are mailed Library Rate through the U.S. Postal Service.
Please allow around two weeks for order processing and shipment on mail orders, once we receive the order.

NOTE: U.S. orders over \$150 will be mailed UPS (United Parcel Service) Ground for added security. UPS delivers to street addresses only, no P.O. boxes. If you cannot accept UPS packages, use the standard rate table to figure your shipping, and please write "No UPS" when sending your order.

Canadian & overseas orders are shipped Air Mail Rate through the U.S. Postal Service.
See the attached shipping tables to calculate the shipping cost for your order.
Shipping cost is based on the dollar amount of your total order.

Voice of Evangelism Shipping Charts

Standard U.S. Postal Service Rates – USA & Territories	
Order Total	Shipping
Up to \$10.00	\$2.00
\$11.00 - \$60.00	\$5.00
\$61.00 - \$110.00	\$6.00
\$111.00 - \$160.00	\$7.00
\$161.00 - \$210.00	\$8.00
\$211.00 - \$260.00	\$9.00
\$261.00 - \$310.00	\$10.00
\$311.00 - \$360.00	\$11.00
\$361.00 - \$410.00	\$12.00
\$411.00 - \$460.00	\$13.00
\$461.00 - \$510.00	\$14.00

For expedited shipping on USA orders, you can choose United Parcel Service.

UPS only ships to a street address, not to P.O. Boxes or military addresses. Your signature may be required for delivery. UPS will not leave packages at an apartment complex, if no one is there to sign for delivery.

To calculate UPS rates, ADD this cost to the standard rates on the left:

Ground	Add \$5
2nd Day Air	Add \$15
Next Day Air	Contact our office for exact shipping cost

For U.S. orders over \$510, add \$1 for each additional \$50 of items.
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Air Mail Rates – U.S. Postal Service

AIR MAIL - Canada & Mexico	
Order Total	Shipping
Up to \$10.00	\$5.00
\$11.00 - \$20.00	\$6.00
\$21.00 - \$40.00	\$8.00
\$41.00 - \$60.00	\$15.00
\$61.00 - \$80.00	\$17.00
\$81.00 - \$100.00	\$19.00
\$101.00 - \$120.00	\$21.00

(Add \$2 for each additional \$20 of items)

AIR MAIL - All Other Countries	
Order Total	Shipping
Up to \$10.00	\$9.00
\$11.00 - \$20.00	\$12.00
\$21.00 - \$40.00	\$15.00
\$41.00 - \$60.00	\$23.00
\$61.00 - \$80.00	\$26.00
\$81.00 - \$100.00	\$29.00
\$101.00 - \$120.00	\$32.00

(Add \$2 for each additional \$20 of items)